



As news of the coronavirus (Covid-19) continues, we want to reassure you that Complete Comfort Plumbing, Heating & Air is available should you need us. While we deal with difficult situations every day in the HVAC, and Plumbing business, this is new territory for us.

Our primary goal is to keep our team, customers and suppliers safe during this unprecedented time. All of our facilities are operational and taking every precaution to maintain a safe environment.

To that end, we are observing CDC best practices and doing the following to keep everyone safe and healthy.

- Frequent handwashing and use of hand sanitizer
- No handshaking
- Routine cleaning and disinfection of frequently touched surfaces
- Masks, gloves and booties for every technician
- Daily wipe downs of our trucks
- Employing social-distancing whenever possible

When our technicians visit your home, rest assured that we will adhere to any local regulations or protocols you have in place. In addition to the shoe covers that we normally wear, we are outfitting our service technicians with disposable gloves and masks as a further precaution. We have asked that any employee displaying symptoms of Covid-19 self-quarantine and we ask our customers to delay service if anyone at their home or business is ill.

We are diligently monitoring the CDC and State Departments of Health Human Services for guidance and updates. We will keep you informed of any new information or changes as it becomes available.

Wishing you and yours Safety, Health & Love during this time. We are all in this together.

We look forward to being of service,

Laura and Michael Selvaggio

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